

CHARTFIELD SURGERY

**30 Chartfield Avenue
Putney
London
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Y01132

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www.chartfieldsurgery.co.uk

Statement of Purpose

Reviewed: August 2016

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The name and address of the registered provider is:

Chartfield Surgery. 30 Chartfield Avenue, Putney, London, SW15 6HG

Registered manager: Dr Owen Evans

Chartfield Surgery is a partnership. There are four clinical partners:

Dr Owen Evans BSc (Hons), MBBS

Dr Caroline Oliver MBBS, FRCGP, DRCOG, DCH, DFFP

Dr Fhorkan Uddin MBBS, MRCP, MRCGP, DCH, Dip SEM

Dr Vanessa Rivalland MBBS, MRCGP

Other Clinical Staff:

Dr Linieta Eades

Dr Isabel Lomax

Dr Faye Woolerton

Dr Sadiya Ayaz

Dr Sonia Saxena

Dr Ross Perry

Mary Conroy

Yvonne Johnson

Beeba Uz-Zaman

Administrative staff:

Practice Manager

Soraya Dizia

Development Manager

Chris Warren

Secretary

Marian McDonagh

Senior Receptionist

Nicky Masterson

Finance

Olga Gad

Administrators

Dan Masterson

Sue Collins

Meyer Samuel-Bielby

Steph Ezekwe

Natalie Collins

Receptionists

Ivy Brownlie

Alex Kirk

Kamila Kwarta

Beeba Uz-Zaman

Tiana Wright

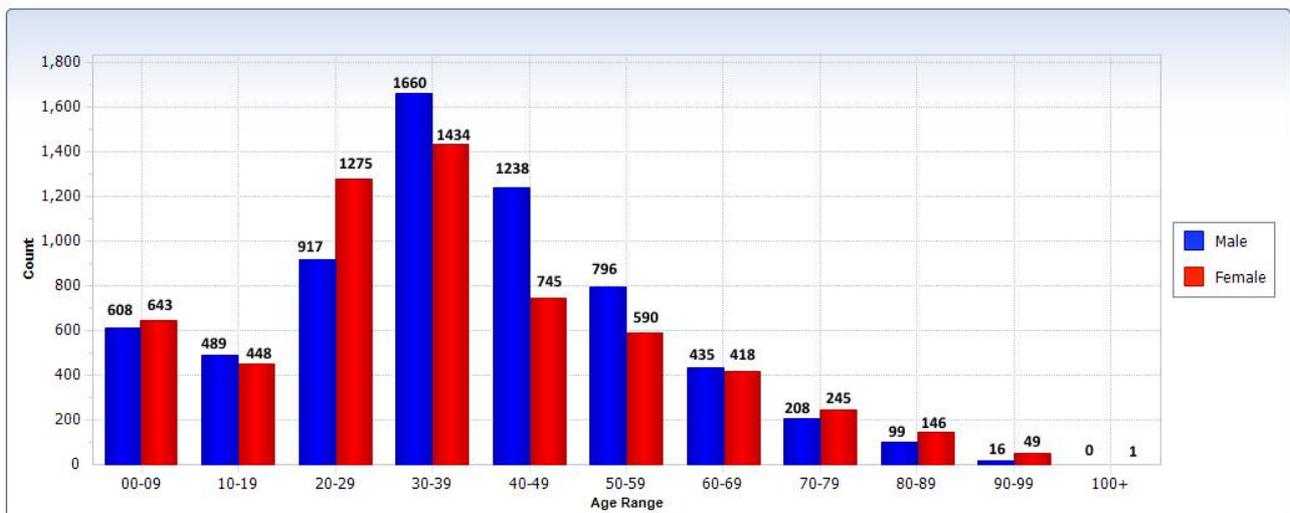
Katrina Oliver

Chartfield Surgery is a well-established training practice providing NHS healthcare to 12,500 patients from our modern premises in Putney, South West London. Our team of doctors and nurses are welcoming and highly skilled practitioners. They are supported by a helpful and friendly reception and admin team. Our aim is to be at the forefront of General Practice and to offer a high standard of care.

Our Mission statement

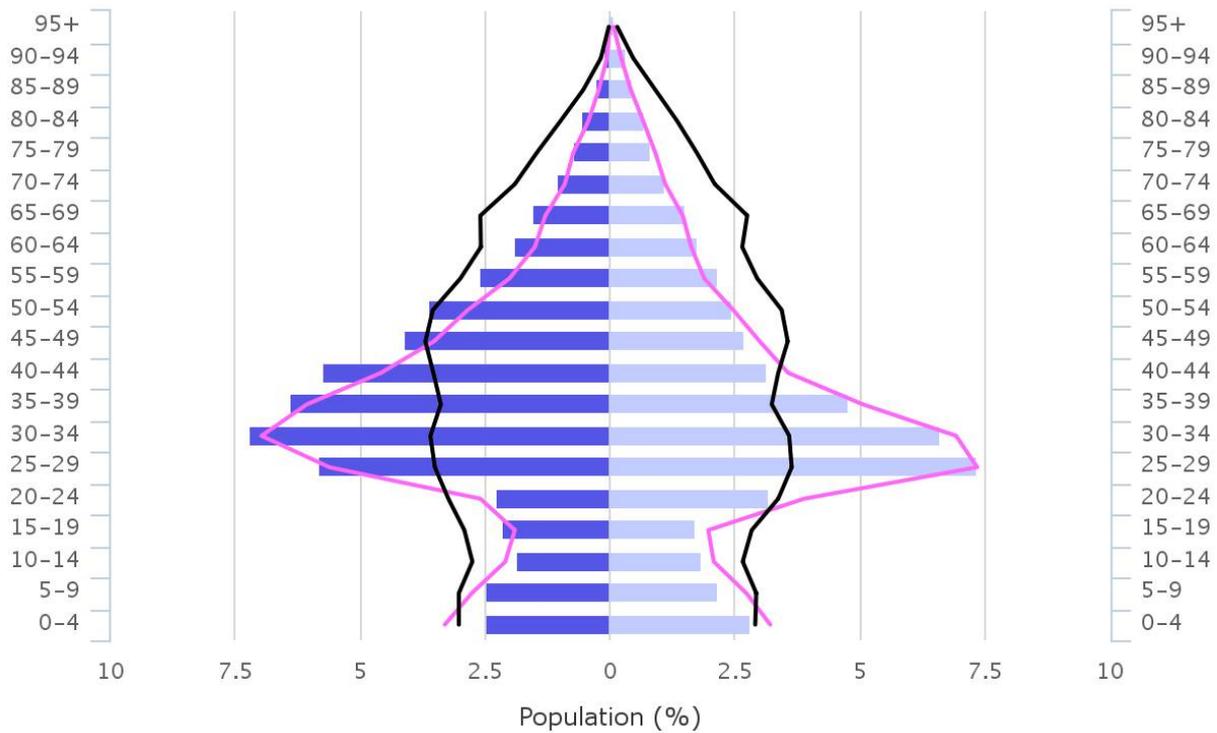
'We aim to treat our patients how we at Chartfield Surgery would like to be treated; with a personal and caring approach, incorporating family values, respect, dignity and a high standard of medical care'

Our 12,500 'service users' are the whole registered population - all ages, all medical conditions and disabilities. Approximately 52% of our population is female and 48% of our population is male. The graph below shows the demographics of our practice population:



We have a patient population that is comparable to the demographics of the Wandsworth borough. We have a higher population of younger people in the 20 to 40 year old bands than the national average.

Age Distribution 2010 for NHS Wandsworth CCG (Y01132 - Chartfield Surgery)



Bars – Our patient population
 Pink Line – Wandsworth Population
 Black Line – Reflects the UK Population

Regulated activities:

Chartfield Surgery is registered with the CQC to provide the following regulated activities:

- Treatment of disease, disorder or injury
- Family planning
- Diagnostic and screening procedures
- Maternity and midwifery services
- Minor Surgery

These categories encapsulate the clinical services provided by the surgery under the headings registered with the Care Quality Commission (CQC). A short explanation of the services you can expect to receive from Chartfield Surgery can be found in the 'overview of services' section below.

Our Aims and Objectives for delivering each of the above regulated activities:

- To provide high quality, safe, professional Primary Health Care General Practice services to our patients
- To focus on prevention of disease by promoting health and wellbeing and offering care and advice to our patients
- To work in partnership with our patients, their families and carers towards a positive experience and understanding, involving them in decision making about their treatment and care.
- To be a learning organisation that continually improves what we are able to offer patients.
- To treat patients as individuals and with the same respect we would want for ourselves or a member of our families, listening and supporting people to express their needs and wants and enabling people to maintain the maximum possible level of independence, choice and control
- To work in partnership with other agencies to tackle the causes of, as well as provide the treatment for ill health and where appropriate involve other professionals in the care of our patients.
- To encourage our patients to communicate with us by joining our Patient Forum, talking to us, participating in surveys, and feeding back on the services that we offer
- To ensure all staff have the competency and motivation to deliver the required standards of care ensuring that all members of the team have the right skills and training to carry out their duties competently
- To take care of our staff offering them support to do their jobs and to protect them against abuse
- To provide our patients and staff with an environment which is safe and friendly
- To operate on a financially sound basis.

Overview of services provided by Chartfield Surgery:

Routine Healthcare: Routine medical checks and chronic disease management. NHS relevant prescriptions and medications or a private prescription can be issued.

Vaccinations: Childhood immunisations / Foreign travel immunisations

Health Protection: e.g. Influenza and Shingles vaccinations.

Lifestyle management / weight loss / exercise and smoking cessation advice: for patients who want to lose weight and maintain a healthier lifestyle.

Medicals: Our GP's are able to carry out medical reports and reviews.

COPD and Asthma clinic: Chartfield Surgery has facilities for spirometry testing. Patients can also book to see Shaneez Dhanji, Wandsworth's GP Prescribing Support Pharmacist, who runs monthly clinics for annual reviews and medicines management.

Family planning: IUD fitting / Depo Provero injections and oral contraception available

Phlebotomy: We provide blood phlebotomy clinics (blood taking) Monday - Saturday each morning.

Minor surgery - We offer a number of minor operations/surgeries for dermatology related concerns. Minor surgery is undertaken by Dr Fhorkan Uddin and Dr Ross Perry.

Physiotherapy - Self referral to Wandsworth Physiotherapy service - patients can then be seen by a visiting physiotherapist at Chartfield Surgery on Wednesday afternoons.

Ear syringing: Chartfield Surgery has facilities for ear syringing.

Well person checks: These can be carried out with any practice nurse or GP at a patient's request.

Dressings: Our practice nurses are trained in all aspects of wound care

ECG monitoring: We offer ECG Screening, as we have an ECG machine in the practice

24 Hr BP Monitoring: We have a 24 hr ambulatory BP monitor and software

Cervical screening: Our experienced practice nurse, Mary Conroy, is qualified to carry out cervical smears.

Child health surveillance: We work closely with schools, social services and health visitors to provide the best possible care for vulnerable children. As well as multi disciplinary team meetings, the practice keeps up to date patient registers for children at risk and all staff complete safeguarding training.

Maternity services: We work in conjunction with health visitors and local hospitals to provide support throughout pregnancy and during the early months of parenthood. We have resources available for antenatal care, postnatal care and provide 8 week baby checks at the surgery.

QOF (Quality and Outcomes Framework): The surgery closely monitors the healthcare provided to patients based on NHS national targets. Chartfield Surgery consistently scores very highly across all targets. For the last published year (2014-15) our score was **98.3%, which is 3.6% higher than the national average and 6.3% higher than the average for Wandsworth.**

Notable indicators reveal that we have a low 'exception' reporting.

Non-NHS Services

Our Practice also provides services which are non NHS and are paid for by the patient. These services include:

- Insurance forms
- Travel vaccinations
- Private sick notes
- Employment examinations and reports
- Vaccination certificates
- Other private reports and letters